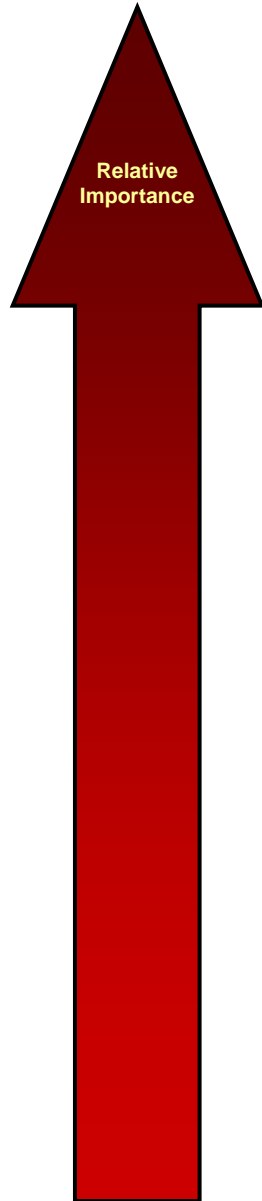


Benchmarking Survey Questions and Results Ranked By Relative Importance

<i>Please rate the level of importance of the following criteria when you are selecting a potential contractor for installation, service, or maintenance of telecommunications equipment?</i>	
Existing Subcontractor safety program?	1
Waste removal and disposal procedures?	2
Past Fatalities?	3
Ability to respond on-site to address field issues/concerns?	4
Past regulatory/government citations?	5
Subcontractors screened for EH&S performance?	6
Name of Safety Officer/contact specified?	7
EH&S Risks and Impacts identified/evaluated?	8
Insurance Experience Modification Rates (EMRs)?	9
Lost Workday Case Rate (i.e., work-related absence cases)?	10
EH&S Compliance training per job and tasks performed?	11
Lost Workdays Rate (i.e., work-related absent days)	12
EH&S Professionals on staff?	13
Employee Accountability enforced?	14
Routine safety meetings, huddles, or toolbox talks?	15
Good Management Practice (non-compliance) EH&S training ?	16
Waste minimization or recycling procedures?	17
Total Injury/Illness incidence rate (work-related recordable)?	18
Written Records Retention program?	19
Job Hazard Evaluations conducted (e.g., JHAs, inspections, etc.)?	20
Safety Plan developed and provided for each job?	21
Disaster / business continuity Response Plan for EH&S?	22
Safety Officer/contact required onsite?	23
EH&S Targets and Objectives established and tracked?	24
24-Hour Safety Hotline Available?	25
Internal EH&S Auditing process in place?	26
Policy for Corporate Social Responsibility/Governance?	27
Existing EH&S Policy Statement?	28
Non-Certified EH&S Management Systems in place?	29
3rd Party Certified EH&S Management Systems in place (e.g., VPP)?	30
Safety Incentive or Recognition Program	31



11 Respondents (73% Response Rate)